

# SNOW & ICE REMOVAL

The primary goal of the Public Services Department is to provide the traveling public with the safest surface possible in an efficient and economical way with resources available to the Town of Windsor during snowstorms.

## PRIORITIES

Priority I is categorized as a mild snow event. All snowstorms start as a Priority I snow event, but they may escalate based on snow accumulation and weather conditions. Priority I plowing includes arterials and collector streets\*, which are plowed and treated with de-icing materials until the storm subsides. Hills, roundabouts and major intersections are treated with de-icing materials. Critical facilities such as Police and Fire Departments, as well as the Downtown Business District are plowed and treated with de-icing materials.

A Priority II snow event is categorized as moderate. During Priority II snow and ice operations, all Priority I areas are addressed plus all residential through streets and paved alleys.

Priority III is categorized as a major snow event. During Priority III snow and ice operations, all Priority I and II areas are addressed plus cul-de-sacs and dead-end streets are plowed after evaluation, as town resources allow.

\*Arterials are typically multi-lane high-volume streets that connect major sections of the Town. Collector streets connect small local streets to larger arterial streets. They are often utilized to access schools, public buildings and other local establishments.

# RESIDENT RESPONSIBILITIES

- Snow from private property may not be placed in public right-of-ways, on or around fire hydrants, or town parking lots as outlined in section 11-3-10 of the Municipal Code.
- Windsor property owners and/or occupants are responsible for clearing sidewalks of snow and ice within 24 of a snowstorm.
- If you get stuck, please do not leave your vehicle stranded. Please arrange for it to be towed to a safe location. Town plow drivers will not pull stuck vehicles out of ditches or snow drifts.
- Park your vehicle in your driveway during snow storms.
- Trees along public roads need to be maintained for snow removal equipment to clear the streets.
- Remind children to stay behind the sidewalk when there are plow trucks in the area.
- Residents living outside of town limits should move their mailboxes or secure them to prevent damages from snow removal equipment. The Town of Windsor assumes no responsibility for damages to mailboxes.

## DE-ICING MATERIALS

The Town of Windsor uses Ice Buster, a granular rock salt product, pre-wetted with Apex Meltdown, a magnesium chloride solution, to reduce corrosion while increasing de-icing performance on all town roadways. Ice Buster requires fewer applications resulting in reduced amounts of chloride introduced into the environment. It also delivers enhanced traction and eliminates the need for sand. By not using sand, the town reduces sediment buildup along roadways, in storm drains and in rivers.

**For more information about snow and ice removal visit [windsorgov.com/snow](https://windsorgov.com/snow).** ❄️

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